



“Extended Rubber Track Warranty”



VTRACK provides authorized dealers with an extended “Rubber Track Warranty”. This warranty protects against manufacturing defects in materials or workmanship, provided the products are used in normal working conditions and in accordance with the OEM track use recommendations for rubber tracked crawlers.

VTRACK manufactured tracks, rollers, idlers and sprockets used on Mini & Midi – Excavators, Lifting platforms, Crawler cranes and all other non heavy duty applications is warranted to be free from defects in materials and / or workmanship for a period of **“18 months/1500 Hours of Operation”**, whichever occurs first, from the date of purchase by the retail user, on a Pro-Rata basis, according to the hours of service provided in the application as follows:

0 thru 375 Hours or 0-4.5 months = 100%, 376 thru 750 Hours or 4.5-9 months = 75%

751 thru 1175 Hours or 9-13.5 months = 50%, 1176 thru 1500 Hours or 13.5 – 18 months = 25%

VTRACK Heavy Duty “SSL” rubber tracks, rollers, idlers and sprockets used on equipment such as Loaders & Skidders are warranted against defects in materials and / or workmanship for a period of **“1 year or 1000 hours of Operation”**, whichever occurs first, from the date of purchase by the retail user, on a Pro-Rata basis, according to the hours of service provided in the application as follows:

0 thru 250 Hours or 0-3 months = 100%, 251 thru 500 Hours or 3-6 months = 75%

501 thru 750 Hours or 6-9 months = 50%, 751 thru 1000 Hours or 9-12 months = 25%

To Participate in this Special Warranty:

* In case of a warranty request, the dealer must submit the required Warranty documentation and claim request forms including VALUEPART invoice copy, customer detail, machine hours, track production/serial numbers to VALUEPART’s warranty administration department within 30 days of failure.

Items Not Covered by the Warranty:

Rubber Track assemblies are not warranted against normal wear and tear, misuse, damage caused by non-recommended working conditions, worn undercarriage components or improper track adjustment, field problems, etc. Warranty consideration is limited to track assembly defects in materials or workmanship as determined by VALUEPART.

Labor, transportation, or downtime costs related to track replacement, are considered normal maintenance, and are the responsibility of the owner / operator / user.

For additional information on this warranty contact the ValuePart branch nearest you. VALUEPART Inc. reserves the right to discontinue or modify this special warranty at any time for any reason.